



FLEET MAINTENANCE MANAGEMENT

Increasing your
vehicle uptime.



When your vehicles are essential to your business, downtime can cost more than just the final number on a maintenance invoice. Backed by a team of ASE-certified technicians and a national network of vetted service providers—including mobile maintenance providers—Mike Albert offers an end-to-end system for all your maintenance management needs.



Cost

- **Reduced unplanned maintenance.** Following OEM-recommended preventive maintenance schedules keeps vehicles on the road.
- **Cost-effective repairs.** Your vehicles receive only the work they need—nothing unnecessary.
- **Increased longevity.** Maintain OEM warranty requirements and extend vehicle lifespan.

Convenience

- **Centralized billing and invoicing.** Gain access to flexible pay-as-you-go options versus a fixed-rate or mileage-based billing.
- **Customizable auto approvals.** Set repair thresholds to save time and reduce internal administration time.
- **Mobile app for drivers.** Service reminders and shop locator make scheduling convenient.
- **Mobile maintenance providers.** Flexible, on-site service for heavy- and medium-duty vehicles.

Safety

- **Certified mechanics in your corner.** A team of ASE-certified technicians consult and act on your behalf.
- **A trusted servicing network.** Service partners are thoroughly vetted for expertise and insurance.
- **Compliance alerts.** Receive timely reminders to stay ahead of maintenance tasks.

A nationwide network of trusted service providers

With a national network of more than 36,000 trusted automotive service providers—including mobile maintenance providers—we secure competitive parts pricing and labor times. All shops are thoroughly vetted to make sure they have the capabilities you need and adequate insurance. Need to use an out-of-network provider or already have a trusted shop? No problem. We can work with your choice.

Heavy-duty expertise for large vehicles

Medium- and heavy-duty vehicles call for specialized maintenance management. Our ASE-certified mechanics and national network of vetted service providers, including mobile providers understand large vehicles, so you can trust your fleet to us.

Nationwide coverage, local flexibility: a customer win

When a dealer recommended a full exhaust system replacement, we sourced a local, vetted, in-network repair shop to weld the exhaust, delivering the unit back to the client more quickly and saving nearly \$8,000.

What does ASE-certified mean for your fleet?

Our fleets save 39% from contested invoices.

At the heart of our maintenance management services are our highly trained, ASE-certified technicians. Recognized for expertise and excellence, they advocate for you throughout the maintenance process—ensuring your vehicles receive the necessary work, at the right time, for the right price. Your vehicles and drivers stay safe, and your warranties are upheld.



Fair pricing

We guarantee a fair price for all labor and parts, leveraging our extensive industry experience to secure the best rates for you.



Accurate repairs

All repairs are necessary and performed correctly, giving you confidence your fleet is in top condition.



Easy approvals

Preventive maintenance is auto approved. Certified technicians oversee repair approvals up to an agreed threshold, protecting you from unnecessary charges and significantly reducing the administrative burden on your team.

Upgrade your maintenance program with vehicle health monitoring.

Gain transparency into the health of your vehicles by leveraging real-time onboard vehicle data. Vehicle health monitoring alone can overwhelm, with hundreds of fault codes that you have to sort through. Our technology is powered by a proprietary algorithm and the expertise of our ASE-certified maintenance team, who prioritize the data and provide you with actionable tasks to proactively maintain the health of your vehicles, all within our Overdrive™ fleet management platform.

What happens when the unexpected happens?

If something happens to your vehicle, your driver can use the app to connect immediately with nearby in-network providers. For emergency issues, they're covered by 24/7 roadside assistance. At the shop, you can be confident your vehicle receives service from a thoroughly vetted professional, with pricing negotiated by experts and payment options that ensure drivers are never out of pocket.

Your complete fleet management partner

Driven by Fleet Science®, decades of industry experience, and a commitment to the highest quality service for fleets of all sizes, Mike Albert is your trusted end-to-end fleet management partner. From acquisition to remarketing, our team of fleet experts support you to control costs, improve driver safety, and keep your fleet ahead of the competition.